



Intelligent Enterprise Consulting Services



organizational agility
business continuity
work effectiveness
work/life integration
sustainable productivity
loyalty morale
operating cost emissions
attraction/retention
mobility satisfaction



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To learn more about Intelligent Enterprise Solutions please contact us or visit us on the web.



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Better Workplace is the leading provider of on-line tools that help organizations optimize their triple bottom line performance through Intelligent Workplace and Workforce Management.

For organizations that want or need additional support designing and implementing their Intelligent Work Program, Better Workplace supplements its Software as a Service (SaaS) offering with a set of comprehensive business consulting services. Our experienced team leverages a proven methodology to align business metrics, organizational practices, physical infrastructure, technology, and best practices with goals set by HR, IT, Finance and Real Estate. We use our real-world experience and road-tested tools to systematically guide clients through education, selection and implementation.

The members of the consulting team have an established and robust process and a proven track record with F2000 organizations throughout North America and Western Europe. By leveraging the elements of the

Better Workplace Consulting Services in conjunction with our SaaS tools, Better Workplace is able to work with your organization to develop a comprehensive work environment that brings together the right blend of management, technology and workplace enablers. The Better Workplace Consulting Services are organized into four phases:

1 INTELLIGENT ENTERPRISE DISCOVER

The Discover Phase will examine the enterprise opportunities for Intelligent Work and inform the client on program design and implementation efforts. Consulting services offered as part of the Discovery phase include:



Envisioning – An engaging workshop involving key stakeholders that reveals potential barriers and the resources required for the design and implementation of a successful program.

Infrastructure Gap Assessment

– An assessment of the current infrastructure and the gaps that must be addressed in the deployment process.

Organizational Readiness Assessment

– A forum to introduce managers to the Intelligent Work concept, and begins to position the initiative within the company, identifying key success indicators and potential obstacles.

Business Case Development

– Articulating the case for an Intelligent Work Program, including the mission and vision, values and benefits, required investments, expected impacts and returns, and metrics framework.

Policies and Procedures

– Standardized examples of program policies, provisioning templates, employee / manager agreements and program deployment process.

Communication and Change

Management – Using well-tested communications frameworks and change management methods, manage the frequent and continuous communications and change activities specifically tailored to the client’s business strategy, philosophies, and culture.

Project/Program Management

– Ongoing management of the program and project deliverables

Project Scorecard – Establish methods of monitoring project deployment performance

2 INTELLIGENT ENTERPRISE DESIGN

The objective of this phase of services is to provide detailed program design specifications in areas that matter the most. Consulting services offered as part of the Program Design phase include:

Work Environment Design – Identify the specific solutions and work arrangements required to support the workforce, considering work practices, personal preferences and support requirements.

3 INTELLIGENT ENTERPRISE IMPLEMENTATION

The implementation phase involves engaging the Program design team with the project delivery team, end-users and key stakeholders impacted by the change. Better Workplace can assist in this transition through the following services:

Project Design Review – Review and validate the work environment design, to ensure compliance with workforce requirements and program architecture.

Sustaining Management – Establish and charter the localized governance structure to monitor and manage the Intelligent Work environment

Work Environment Operations – Define and document the day to day operations of the Intelligent Work environment; protocol, etiquette, business operations, and workspace reservations

4 INTELLIGENT ENTERPRISE MEASUREMENT & REPORTING

What gets measured gets done. Better Workplace provides the tools and best practices necessary to develop the metrics architecture— derived from data collected through surveys, strategy meetings, client assessments and executive input. Services associated with monitoring and measuring program/project performance include:

Program Performance Surveys – Design and administer web-based surveys to collect data associated with program acceptance, satisfaction, effectiveness, preferences, barriers, and other important measures.

Action Planning – Using performance data collected on specific projects, develop an engagement plan to address areas of needed support and intervention.

Program Report Card – Assess the current overall program performance and document against a set of key success indicators